

Dental Update



DENTAL COVERAGE ADMINISTRATOR

Effective January 1, 2024, MetLife Dental is the administrator of your dental plan. Two plans are offered, the Preferred Dentist Program (aka PDP or PPO Plan) or the MetLife HMO (aka “Met185) Plan.

PPO OPTION: MetLife Preferred Dental Program (PDP)

www.metlife.com/info/ufadental/benefits/former-dental-insurance/

- Choose any licensed dentist, in or out of network and still receive benefits.
- Out-of-pocket costs will be lower when you use in-network (PDP) dentists.
- You will receive 100% coverage for in network covered services up to the annual or lifetime maximum.
- MetLife’s Customer Service phone number for this plan is 866-832-5756.

HMO OPTION: Dental HMO/Managed Care MetLife185

www.metlife.com/info/ufadental/benefits/DHMO/

- Plan is available if you live in parts of NY, NJ, CA, FL or TX.
- This plan covers in-network dentist only. Each enrolled family member must pre-select an in-network dentist to receive benefits. You can change dentists up to once a month.
- You receive 100% coverage for preventative care. You pay a copay for service you receive.
- MetLife’s Customer Service phone number for this plan is 800-880-1800.

MORE INFORMATION

You can also access the plan summary, schedule of fees, and other information on the UFA Website (www.ufanyc.org/security-benefits-forms/#dental).

If you are unable to access your plan summary or have any other questions, you may email the Security Benefit Fund at sbfstaff@ufanyc.org to request a copy be mailed to you.

Finally, if needed, you can call the SBF at 212-683-4723 and press 2 to speak with a benefits associate.